

# Vision & Mission in CCFPKH & KSFH

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# Content

I. Vision

II. Mission

# I. Vision

- Accreditation  
National Laboratory

## II. Mission

- Supporting from Hospital Director
- Staff Understanding ACC
- Implement 12 QSE

- **Supporting from Hospital Director**
  - **Head of Laboratory create work plan and show laboratory objective( Appointment Main Staff) for accreditation.**
- **Staff Understanding ACC**
  - **Benefit from ACC**
  - **Training Knowledge**
  - **Create & Motivation**
  - **Enabling Environment**

- **12 QSE**

- **Document & Record**

- Quality Manual
- Document Control Log
- Laboratory Policy And SOPs

- **Management Review**

- Analyze annual ( In\_Out Put)
- Finding Action
- Analyze regularly

- **Personnel Organization**

- Establish Duty Roster
- Organization Chart\..

# 12 QSE

## ➤ **Client Management & Customer Service**

- Advise Training by Qualify Staff
- Resolution of Complain
- Develop Lab Handbook..
- Communication Policy
- Evaluation tool and follow up...

## ➤ **Equipment**

- Proper Equipment Protocol
- Validation & Validation Documentation
- Record & Maintenance

# 12 QSE

## ➤ **Evaluation And Audit**

- Internal Audit
- Audit Recommendation & Follow Up
- Risk Management

## ➤ **Purchasing And Inventory**

- Inventory & Budgeting System
- Specification for Supplies
- Service Supplies and Performance Review
- Inventory Control...



# 12 QSE

## ➤ **Process Control**

- Information for patient & User
- Pre-Examination, Handing, Storage
- Sample Transportation

## ➤ **Information Management**

- Test result Reporting System
- Testing Personnel
- Report Content
- Analytic System method tracing ...

# 12 QSE

## ➤ Identification NC, PA

- Management NC
- Solution NC
- Finding RCA
- Preventive Action...

## ➤ Occurrence management and Process management

- Establish Plan ( Cycle PDSA)
- Chart, Graphic, Table
- QIP Measurement
- Quality Indicator( Rej, TAT, Tem-Chart, NC, IQC...

# 12 QSE

## ➤ **Facility And Biosafety**

- Flow Plan
- Trial Safety Fire
- Prophylaxis Methods
- Safety Manual ...
- Smoke Alarm ...
- Laboratory Storage areas
- Biosafety Cabinet
- Lab Access
- Wash Disposal
- Safety Audit

Thanks for your pay  
attention

