

Approach for Medical Laboratory Implement to Achieve Goal

Day 4 : (Management Review) University British Columbia

1. Penh Pouth
2. Pan Sovannarith
3. Ou Kim San
4. Yin Chanphirak
5. Khum Ravy

Content

- I. Base Line Internal Audit
- II. Quality Indicator (QIs)
- III. Safety
- IV. Training

I. Base Line Audit

❖ Plan

- Assign Responsibility(Training Audit...)
- Time Frame
- Schedule
- Meeting
- Action

❖ Checklist

- Develop Specific Checklist
- Meeting Approval

I. Base Line Audit

❖ Finding

- Non Conformity (NC)
- Root Cause Analysis (RCA)
- Corrective Action (CA)
- Preventive Action (PA)
- List OFIs(Opportunity for Improvement)

II. Quality Indicator (QIs)

❖ Internal Quality Control (IQC)/ EQA

- IQC/EQA Performance
- Ability Find Gap & Solve Problem
- Equipment verification/calibration/ validation

❖ Sample Rejection

- Criteria sample rejection
- Set Target
- Meeting and advertise/dissemination

II. Quality Indicator (QIs)

❖ Customer Complaint

- Record
- Reply
- Investigate
- Respond
- Report

❖ TAT

- Release Result Timely
- External Communication Sample Collection
- Collect & Data Analysis
- Advertise..

III. Safety

❖ Appointment Biosafety Officer

- Continue Training BS
- Laboratory access
- Hazardous chemical (MSDS)
- Handling Sharps, waste disposal,
- Fire safety, fire drill
- Safety equipment
- Safety Audit
- Monitoring ...

IV. Training

- ❖ In Service Training
 - ✓ Internal Quality Control
 - ✓ Safety
 - ✓ Infection Control
 - ✓ Laboratory Information System (LIS)
 - ✓ Equipment
- ❖ Continue Training
 - ✓ Distribution Knowledge
- ❖ Opening Training
 - ✓ Give Opportunity training
 - ✓ Straightening Capacity

IV. Training

- ❖ Refresh Training
 - ✓ Plan and set up master schedule training
 - ✓ Select Priority Topic
 - ✓ Measurement for training
 - ✓ Elevation
- ❖ E- Training
 - ✓ Zoom Meeting
 - ✓ E-Evaluation

Thanks for your pay
attention

